

PRIVACY POLICY

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We respect your privacy and handle personal information in line with good industry practice and applicable Cayman Islands law (including the Data Protection Act, 2017).

1. INFORMATION WE COLLECT

- Booking & Contact Details: name, email, phone, party size, special requests.
- Payment Information: processed by our payment provider; we do not store full card numbers.
- Technical Data: IP address, device/browser type, analytics via cookies.
- Communications: emails or messages you send to us.

2. HOW WE USE INFORMATION

- Manage bookings and customer service.
- Send updates and important notices.
- Improve services and website functionality.
- Comply with legal obligations.

3. SHARING INFORMATION

- With service providers (payment, hosting, scheduling) under confidentiality.
- If required by law or legal request.
- We do not sell your data.

4. DATA RETENTION

- Retained as long as necessary for bookings, legal, or compliance purposes.

5. YOUR RIGHTS

- Access, correct, or delete your information.
- Object to certain processing or withdraw consent.
- File complaints with the Cayman Islands Ombudsman.

6. CONTACT

- Email: privacy@caymanstingraycharters.com